Using your plan
If you have questions about:

- How your plan works
- Your coverage and benefits
- Your claims and EOBs
- Finding covered care

Call Member Services
Here to support you with your plan.
If you have questions about:

- If you should see a doctor
- Home treatment options
- Medicines you’re taking
- Finding covered care

Call CareLine℠ Service
24/7 trusted nurse advice.
If you have questions about:

- Your pregnancy
- Contractions you’re having
- Your new baby

Call BabyLine Phone Service
24/7 trusted advice
Your questions answered

If you have questions about:

- Your health care and benefits
- How to choose a treatment option

Call HealthPartners Nurse Navigator℠ Program
Monday - Friday, 7 a.m. – 7 p.m.
Get better faster

• Simple, convenient and safe
• You pay the cost of a convenience clinic visit
• Treats over 40 common conditions
• 98% of customers highly recommend*

*Source: virtuwell patient satisfaction survey
Your plan at your fingertips

View and fax your ID card

Find care near you

Check your plan balances (deductible, out-of-pocket, HSA and more)

Learn more at healthpartners.com/gomobile.
Your plan made easy

Create a myHealthPartners account
Manage your plan and feel confident when you get care.

See your benefits, claims and plan balances
Search for a doctor in your network
Find cost saving tools and tips
Get healthy and save!
With Healthy Discounts

- Health club and exercise savings
- Diapers, child care and kids items
- Healthy eating discounts
- Eyewear, braces, spa treatments and more

Logos: 2nd Wind, Safe Beginnings, Let's Dish, EyeMed Vision Care
Get gym discounts!
HealthPartners Frequent Fitness

Step 1  Workout 12+ times each month.

Step 2  Save $20 on your gym membership

Save up to $40 per household
HealthPartners received the highest numerical score among commercial health plans in the Minnesota-Wisconsin region in the proprietary J.D. Power & Associates 2013 U.S. Member Health Insurance Plan StudySM. Study based on 33,533 total member responses, measuring eight plans in the Minnesota-Wisconsin Region (excludes Medicare and Medicaid). Proprietary study results are based on experiences and perceptions of members surveyed December 2012-January 2013. Your experiences may vary. Visit jdpower.com.

J.D. Power & Associates recognized HealthPartners as having the “Highest Member Satisfaction among Commercial Health Plans in the Minnesota-Wisconsin Region.”

HealthPartners members are happy members!