### Information Technology Services (ITS)

Janet Scannell, Chief Technology Officer (CTO)

Jeanne Blair, Office Manager & Technology Purchasing Coordinator (.83 FTE)

Kendall George - Information Security Officer (.5 FTE)

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#### Technology Support

**Austin Robinson-Coolidge**
Director

#### Help Desk

- **Kevin Chapman**
  Technology Support Specialist
- **Travis Freudenberg**
  Technology Support Specialist
- **Noel Ponder**
  Technology Support Specialist
- **Kendra Strode**
  Technology Support Specialist

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#### Desktop HW & SW

- **Rebecca Barkmeier**
  Desktop Systems Administrator
- **Anirudh Appachar**
  Asst Hardware Asset Mgr.

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#### PEPS Team

- **Matt Burr**
  Events Support Specialist
- **Tammy Hanek**
  Presentation Technology Specialist
- **Michael Decker**
  Classroom Support Manager

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#### Enterprise Information Services

**Julie Creamer**, Director

#### Colleague

- **Russ Bauer**
  Enterprise Application Administrator
- **Jeremy Kramer**
  Applications Support Programmer
- **Sara Oster**
  Database Administrator
- **Neal Weeg**
  Applications Support Programmer

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#### Reporting & Document Management

- **Richard Goerwitz**
  Database Admin & Integrator/Data Warehouse Architect
- **Mavis Gustafson**
  Enterprise Software Business Analyst
- **Matt Wallace**
  Enterprise Analyst / Developer

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#### Academic Technology

**Janet Russell**, Director

#### Teaching & Learning

- **Carly Born**
  Academic Technologist
- **Doug Foxgrover (.6FTE)**
  Academic Technologist for Presentation & Visual Design
- **Randy Hoffner**
  Science Support Specialist
- **Paula Lackie**
  Academic Technologist for Curricular & Research Data Support
- **Celeste Sharpe**
  Academic Technologist for Instructional Technology
- **Andrew Wilson**
  Academic Technologist for Digital Scholarship

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#### Systems & Infrastructure

**Dave Flynn**, Manager

#### System Administrators

- **Robert Alaimo**
  Lead Systems Engineer
- **Bryan Thieling**
  Systems Administrator
- **Bryan Reed (.75 FTE)**
  Systems Administrator

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#### Networking & Telecom

**Julie Anderson**, Director

- **Chris Dlugosz**
  Network Architect
- **Mary Ann Wroblewski**, Telecom Specialist
- **Telecom (staff at St. Olaf)**

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#### Applications, Identity & Systems Integration

**Troy Barkmeier**
Desktop Systems Administrator

**Les LaCroix**
Strategic Technologist

**Sande Nissen (.8 FTE)**
Desktop Systems Administrator

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#### Marketing Communications & Content Development

**Jaye Lawrence**, Director

- **Stef Bentley**
  Web Designer
- **Doug Bratland**
  Web Content Specialist
- **Matt Ryan**
  Associate Director of Web Communications and Development

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**Note:**

M coordinators for 4 Matrix Teams: Communication, Project Management, Classroom Support, Ticket Responsiveness, [later: Future Consumer Technologies]