ABOUT DIGITAL RIVER, INC.

Digital River, Inc., the revenue growth experts in global cloud commerce, builds and manages online businesses for software and game publishers, consumer electronics manufacturers, distributors, online retailers and affiliates. Its multi-channel commerce solution, which supports both direct and indirect sales, is designed to help companies of all sizes maximize online revenues as well as reduce the costs and risks of running a global commerce operation. The company’s comprehensive platform offers site development and hosting, order management, global payments, cloud-based billing, fraud management, export controls, tax management, physical and digital product fulfillment, multi-lingual customer service, advanced reporting and strategic marketing services.

DIGITAL RIVER, MINNETONKA, MN – PERFORMANCE ENGINEERING

Digital River’s performance engineering team serves as the central point of contact for optimization and capacity validation to support a global e-commerce system. Performance engineering activities encompass performance testing for new features and code releases, capacity validation and planning for future site volume, and production performance monitoring using external tools. Through these activities, the team adds value to every team in the organization, and plays a significant role to enhance client confidence in Digital River’s e-commerce systems.

This position is a great starting point in the corporate IT field of performance engineering. If you’re a motivated individual looking for a challenging and rewarding career with a work-hard/play-hard atmosphere, we’re looking forward to hearing from you.
ASSOCIATE PERFORMANCE ENGINEER

ESSENTIAL DUTIES AND RESPONSIBILITIES

The associate performance engineering role is designed with a training plan in mind. Background in computer science is essential, but a major is not necessarily required. The right candidate must have a positive attitude, work well on a team, and have the ability to quickly learn new concepts and technologies. Eventual job responsibilities in the associate role include:

- Review business needs in order to develop scripts for performance monitoring.
- Understand application and system infrastructure to build performance testing scenarios.
- Understand user behavior in order to correctly model a performance testing scenario.
- Execute performance test scenarios.
- Analyze results from performance test scenarios.
- Collaborate across internal teams to discuss application and system performance.
- Distribute performance analysis reports to internal customers and stakeholders.
- Identify performance inhibitors and make recommendations for resolution.
- Adhere to, enforce and enhance the overall Performance Engineering best practices, strategy and methodology.
- Demonstrate ownership of all assigned tasks and projects, delivering status updates to management and stakeholders regularly. Includes escalating issues and risks as appropriate.
- Seek out additional projects and responsibilities to enhance skills and knowledge.
- Mentor and train fellow members of the team.
- Perform all duties stated above under short notice and organizational pressure.
- Provide very infrequent support of performance testing/monitoring outside of normal business hours.

DESIRED QUALIFICATIONS

To perform successfully in this position, an individual must be able to perform each essential duty satisfactorily. The requirements listed below are representative of the knowledge, skill, and ability required to do so. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

- Excellent verbal and written communication ability to both technical and non-technical audiences
- Ability to proactively and assertively identify risks and work both intra- and inter-departmentally to mitigate.
- Ability to work effectively both independently and as a member of a team.
- Flexible and willing to adjust to operational pressures, often at short-notice.
- Strong time management, organization, and prioritization skills.
- Good problem solving and analytical skills, showing a strong attention to detail.
- Hard worker with a positive "can-do" attitude.
- Ability to identify and raise issues and resolve them in a constructive manner.
- Effective troubleshooting and risk analysis skills.
EDUCATION/EXPERIENCE REQUIREMENTS

- Computer science major/minor or equivalent coursework.
- Intermediate knowledge of SQL.
- Intermediate knowledge of web application technologies.
- Intermediate computer programming skills.
- Intermediate understanding of IT systems infrastructure.
- Strong Word, PowerPoint, and Excel skills.
- General knowledge of e-commerce industry.
- Familiarity with Windows and UNIX operating systems
- Scripting skills in at least one common language (Perl, Ruby, Python, VBScript, Shell, etc.).

CONFIDENTIALITY REQUIREMENTS

This position requires the individual to have access to confidential records and information, including but not limited to:

- Client/Vendor information.
- Personal development needs.
- Financial information.

DIGITAL RIVER, INC. SUPPORTS AND EMBRACES A DIVERSE WORKFORCE AS AN EQUAL EMPLOYMENT OPPORTUNITY/AFFIRMATIVE ACTION EMPLOYER.